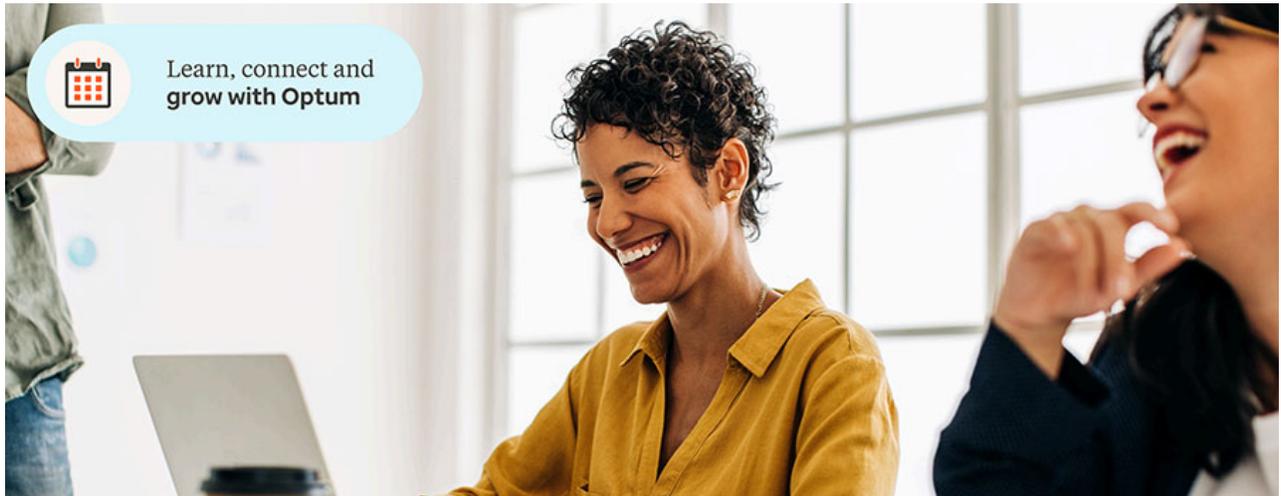




## February Agent Newsletter

Southern California



### Can't-miss agent events near you Optum U and regional trainings

#### Optum University

Optum U is coming soon - you won't want to miss it. In this series, our experts will dive into:

- Market trends and business opportunities
- Member and broker support
- All things Optum, including our networks and agent tools

It's an exclusive opportunity to expand your knowledge and build connections with industry experts. Keep an eye on your inbox for more information.

#### Regional trainings

We're also hosting local events where you can learn about our regional offerings, hear from contracted health plans and more.

[See event details](#)



## Monthly D-SNP enrollment opportunities

### More options for coordinated care

There's a **monthly special enrollment period (SEP)** that allows people who are eligible for both Medicare and Medicaid (Medi-Cal in California) to enroll in qualifying integrated Dual Special Needs Plans (D-SNP).

If you have clients who are dual-eligible, it's a great time to remind them about their options. An integrated D-SNP may make it easier for them to manage their benefits and access the coordinated care they need.

Get more details and see the plans accepted by our network doctors now.

[Explore D-SNPs](#)



## Where your clients should go for care

### PCP office, urgent care or ER

For non-emergency health issues like colds, sprains and cuts, patients should call their PCP's office first. If the office is closed, they can visit one of our 150+ in-network urgent care centers instead of the ER. Urgent care often **costs less and has shorter wait times** than ER visits.

Optum clients not sure where to go for care? Click below to download a flyer to share with them. Patients of Optum-owned clinics can also call our **24/7 support line** at 1-800-403-4160 (TTY 711) for guidance.

[Get the flyer](#)



## Extra services at Optum-owned clinics

### Helping your clients stay healthy

When your clients choose a doctor at an Optum-owned clinic, they gain more than just care - they get a connected health experience that supports strong outcomes and satisfaction.

As patients of owned clinics, your Optum clients can get access to:

- A dedicated care team
- Our 24/7 nurse advice line
- The Optum App for easy appointment scheduling and health management\*

Enjoy peace of mind knowing your Optum clients are supported on their health care journey. Search local Optum clinics today.

[Find an Optum clinic](#)



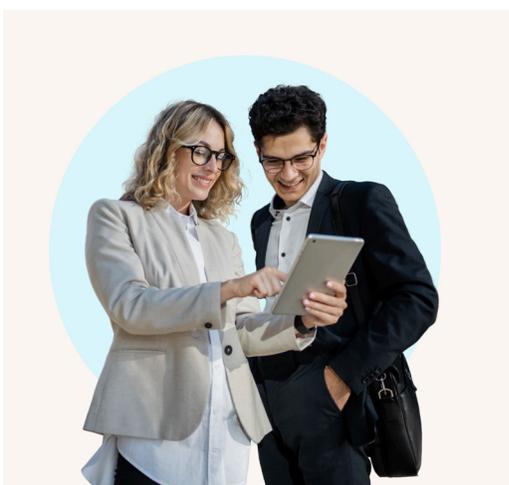
## Doctors who will put your clients first

### Quality care with a personal touch

We're proud to offer a large network of local PCPs who are welcoming new patients, making it easier for your clients to find the right care close to home. Among these PCPs is Dr. Ragini Gummadapu who practices family medicine at Optum - Irvine. Dr. Gummadapu completed her residency locally at USC and speaks English, Hindi and Telugu. She has experience helping patients manage diabetes, obesity and heart health issues. Get to know more of our local network PCPs in our Provider Spotlight.

Open the spotlight

## Agent Resources



**optumCANetwork.com:** Get all the resources below and search our network of doctors [here](#).

**Agent Guide:** Learn about all things Optum, like our member resources, contracted hospitals and accepted health plans [here](#).

**Optum team contacts:** Meet the Optum team dedicated to supporting you [here](#).

**Health plans:** View some of the health plans accepted in our networks [here](#).

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\*Available to patients at Optum-owned clinics in LA and Orange counties.

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